

Page Personnel France Automates the Processing and Sending of Postal Mail via Esker Mail Services

Sydney, Australia — February 12, 2014 — Esker, a worldwide leader in document process automation solutions, announced today it has been selected by Page Personnel France, a subsidiary of PageGroup, a leading specialist in recruitment consultancy, to manage the sending of its Human Resources documents via the Esker Mail Services solution. By automating the processing and sending of postal mail in the cloud, Page Personnel has not only made significant gains in productivity, its teams are now able to oversee and manage a larger number of temps.

Given the nature of its recruitment business, Page Personnel France sends high volumes of standard and registered mail containing confidential documents such as identity verifications and work contracts. Previously, document sending was done internally using traditional manual processing methods. Page Personnel France had prior success implementing the Esker Cloud Fax Services solution, which prompted them to approach Esker about automating and outsourcing the sending of six different types of documents by standard and registered mail:

- Medical visit convocations
- Residency permit verifications
- Customer contract reminders
- End of contract notifications
- Invoices
- Pay checks

“Esker is able to support our complex requirements for document sending while respecting the confidential nature of documents related to our recruitment business,” said Audrey Bereszczynski, Payroll Project Manager at Page Personnel France. “Throughout the process, they have been incredibly receptive and flexible to our various needs.”

Today, Page Personnel France automates the sending of more than 7,000 mail pieces per month — over 10,000 pages — via standard and registered mail, with the majority containing multiple pages and joined documents like work contracts.

Increased productivity and reactivity

Esker has helped Page Personnel France achieve numerous benefits including:

- Decreased tasks related to mail processing which has enabled existing staff to increase workload without incurring new hires

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- Complimentary document archiving for up to two months for regular mail and three years for registered mail
- Improved quality and company image by eliminating the potential for mailing errors, which is particularly important for confidential documents
- Simplified the ability to track and locate mail, resulting in faster response times and more satisfied customers and temps

“Thanks to Esker, we are able to track our registered mail in real time and improve efficiency,” said Bereszczynski. “Online access to status details of each individual piece of mail is available at any time, and in the event of undelivered mail, a notification is fed back into the system.”

About Page Personnel

Page Personnel, a subsidiary of PageGroup, has been providing specialist recruitment services around the world since 1994. Since its inception, the company has experienced continued growth with offices in 22 countries and more than 280 consultants in France today.

PageGroup is a leading provider of permanent, contract and temporary recruitment for clerical professionals, qualified professionals and executives comprising of three core brands: Michael Page, Page Executive and Page Personnel. Founded in 1976, PageGroup has organically grown to become a FTSE 250 company with over 164 offices in 34 countries with more than 5,000 employees globally.

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies across the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

Esker has global headquarters in Lyon, France, U.S. headquarters in Madison, Wisconsin and ANZ headquarters in Sydney since 1997. Over 1,800 companies in Australia and New Zealand rely on Esker solutions to run their business.

For more information, visit www.esker.com.au, follow us at twitter.com/eskerinc and read our blog on www.quitpaper.com.

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